IMPORTANT FACTS
ABOUT YOUR NEW
FLOATING SEAT LICENSE
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HOW TO USE THIS GUIDE

The goal of this guide is to provide instructions for installing the Innovyze Floating Seat License Server. Additionally, this guide provides a walkthrough of activating, sharing, transferring, renewing, deactivating, and upgrading the floating seat license.

SECTION 1 – WHAT IS THE FLOATING SEAT LICENSE

The Floating Seat License allows Innovyze software to be installed on more than one machine, via the Server/Client installation process.

SECTION 2 – INSTALLING INNOVYZE FLOATING SEAT LICENSE SERVER

To maximize the use of the floating license, the license must be inserted into the Innovyze Floating Seat License Server. This section illustrates how to install and activate the INNOVYZE FLOATING SEAT LICENSE SERVER.

SECTION 3 – ACTIVATING YOUR NEW LICENSE

Activating the new license is a very simple process and can be done through the online licensing system. This section illustrates the license activation process.

SECTION 4 – SHARING THE FLOATING SEAT LICENSE

Once the floating license has been activated, the client machines that have Innovyze software installed can “see” the same Domain Server and can check licenses in and out. It allows the organization a to maximize the use of Innovyze software based on project needs, regardless of physical location.

SECTION 5 – TRANSFERRING LICENSE FROM ONE SERVER TO ANOTHER

The Floating Seat License can be transferred from one server to another if the floating license is removed from the initial server. To use legally licensed software from Innovyze, a deactivation key must be generated from the initial server before transferring.

SECTION 6 – UNDERSTANDING THE LICENSE RENEWAL PROCESS

Renewal of the Annual Maintenance Agreement allows organization to keep costs low by providing upgrades to software. The renewal process is simple and done through our online licensing system. This section explains the benefit of renewing your license(s) and the license renewal process in detail.
SECTION 7 – UNDERSTANDING THE LICENSE DEACTIVATION PROCESS

Some situations call for the deactivation of a license on a server no longer in use. Generating the deactivation key and submitting it to Innovyze will allow the license to be reactivated on another server with appropriate support. Without the appropriate deactivation process, the license cannot be transferred or reactivated.

SECTION 8 – Understanding the license upgrade option and process

The Innovyze license upgrade process works different from other companies. It is required to go through the deactivation process if the license is to be upgraded and moved from one server to another. This is a simple process and can be done through the online licensing system. This section explains the license upgrade option and process in detail.

CONVENTIONS
This guide uses the following typographic conventions:

ITALIC CAPS

H2ONET menu titles, menu choices, and commands:
Select the ABOUT command from the HELP menu.

Dialog box and window titles, and specific areas within a dialog box or window:
Choose “H2OMAP Water” from the INSTALLED PRODUCT drop-down list on the INNOVYZE PRODUCT LICENSE dialog box.
SECTION 1 – WHAT IS THE FLOATING SEAT LICENSE

1.1 What is The Floating Seat License

As stated in the license agreement, the Floating Seat License allows Innovyz software to be installed on more than one system, with a check in and out system for use.
SECTION 2 – INSTALLING INNOVYZE FLOATING SEAT LICENSE SERVER

2.1 Installing Innovyze Floating Seat License Server

To maximize the user of the floating license, the license must be inserted into the Innovyze Floating Seat License Server on the Domain Server. This will allow the client machines to see the same Domain server and check licenses in and out. To install the Floating Seat License Manager, perform the following procedures:

STEP 1. Turn on the machine and start Windows. Close any other applications that are currently running. This installation **REQUIRES A SYSTEM REBOOT** at the end of the installation process for this software to work properly. Please be prepared to do so at the end of the installation wizard.

STEP 2. Launch the installer from the download link provided. Follow the on-screen instructions for system specific information.

STEP 3. The system **MUST REBOOTED** immediately following the installation program. Failure to do so will prevent certain clients from being able to access the system.

STEP 4. After reboot, from the **START** menu, navigate to **PROGRAMS** and then go to **INNOVYZE FLOATING LICENSE SERVER** and launch **FLOATING LICENSE SERVER MANAGER**.

STEP 5. The **ABOUT** dialog box should appear as shown below. The Serial Number, CD Key and Hardware Identification Key should appear in the **ABOUT** dialog box.
STEP 6. Set the REQUEST LICENSE KEY ON-LINE FOR dropdown menu to ACTIVATION and click on the GO button to open the Internet browser and load the Innovyze REQUEST LICENSE ONLINE webpage.

STEP 7. Please verify the Serial Number and the CD Key and then fill in the email address and telephone number. Finally, click on the SUBMIT button to send a request to obtain the License Key. The new license key will be displayed on the webpage and a confirmation email will be delivered to the registered email address.
STEP 8. Open the licensing ABOUT dialog box (see Step 6 above) and copy the License Key from confirmation email or REQUEST LICENSE ONLINE webpage and paste it in the LICENSE KEY field. Finally, click on the APPLY LICENSE CHANGES button to complete the activation process and close the ABOUT dialog box.

![About dialog box with License Key fields]

STEP 9. The INNOVYZE FLOATING SEAT LICENSE MANAGER dialog box now appears on the screen as shown below.
<table>
<thead>
<tr>
<th>ID</th>
<th>CD Key</th>
<th>Product Name</th>
<th># Seats</th>
<th>Available Seats</th>
<th>Suite</th>
</tr>
</thead>
</table>

### Floating License Information

- **Serial Number:**
- **CDKey:**
- **Hardware Identification Key:**
- **License Key:**
- **Decotration (Optional):**
- **Request License Key Online For Activation:**

[Refresh]
SECTION 3 – ACTIVATING YOUR NEW LICENSE

3.1 Activating Your New License
The license activation process is a simple process and is done through the online licensing system as shown in Figure 3.1. The hardware key is required to activate the new license. Activation also requires that a name, email address, and phone number are submitted as well. To activate the license, please follow the step-by-step instructions on 3.2 Scenario of this section.

Figure 3.1 Activating a new Floating Seat License

NOTE: If you have not installed INNOVYZE FLOATING SERVER MANAGER on your server, you must do it before STEP 3 (see Section 2). You are required to perform steps 3, 4, and 6 the existing license server.
3.2 Scenario: Activating Your New License
To activate the new floating seat license, perform the following procedures:

STEP 1. In the INNOVYZE FLOATING SEAT LICENSE MANAGER, click on the NEW button to clear the FLOATING LICENSE INFORMATION area. Fill in the new Serial Number and CD key.

STEP 2. Set the REQUEST LICENSE KEY ON-LINE FOR dropdown menu to ACTIVATION and click on the GO button to open the Internet browser and load the Innovyze REQUEST LICENSE ONLINE webpage.

STEP 3. After receiving the License Key, click on the APPLY button of the INNOVYZE FLOATING SEAT LICENSE MANAGER dialog box to activate the product. Repeat STEP 1 and STEP 2 to add additional Innovyze products.
SECTION 4 – SHARING THE FLOATING SEAT LICENSE

4.1 Sharing the Floating Seat License
The intent of the Floating Seat License is to allow an Entity (Consulting Firm, Water Agency, Sewer Agency, or other) to install Innovyze software on any number of computers in the same network, and check licensing in and out depending on use. It allows organizations to maximize the use of Innovyze software, regardless of physical location.

Once a license is checked out, the License Manager will check each computer every 15 minutes to ensure the license is still valid. Once a license is checked in, it is immediately available for use by anyone else with the software installed in the Entity. Th there is a server of communication failure which prevents the license from being checked, the software will be disabled, but users will not lose any data.

4.2 Scenario: Sharing the Floating Seat License
To share the Floating Seat License amount users, the software must be installed from the Innovyze Website on the client machines. After installation, users can check licenses in and out up to the license cap. To find out more information about how to check out the license(s), please read the Floating License Server Users Guide and Help.

4.2.1 To install the Innovyze products using the provided software download from the Innovyze Website, perform the following procedures:

STEP 1. From the client computer, login with administrator rights.

STEP 2. If the Innovyze product needs to be reinstalled (it is recommended the previous installation is uninstalled) or installed on your client computer using the provided software download from the Innovyze Website, please do so now.

STEP 3. From the LICENSE OPTIONS dialog box as shown below, check on the “Floating License” radio button.
STEP 4. In the FLOATING LICENSE SERVER ENTRY dialog box, specify the location of the Innovyze Floating License Server by clicking on the “Browse” button or typing the name or IP address of the server where the Innovyze Floating License Server is installed.
STEP 5. In the **SETUP OPTIONS** dialog box, check on the “Local Stand-alone installation (standard)” radio button. The Local Stand-Alone option installs both shared files and client machine specific files in the client computer. It recommended since the Central Repository option installs example files and client computer specific files in the client computer, then installs the common files to a central location. If the administrator updates the central repository but forgot to update the client computer, it would cause the program fail. Also, if a user wants to use a different version, there would have to be version management between users. Most customers use the Local Stand-alone option.

![Setup Options Dialog Box](image.jpg)

STEP 6. Finally, the **INNOVYZE PRODUCT LICENSE** dialog box will appear on the screen as shown below.
STEP 7. After completing the installation, check if the client computer is correctly configured: 1) if the client machine uses Windows XP SP 2, either disable Windows Firewall or open port 5367. This port is required for client machines and the server to communicate. 2) users need to have read/write/modify permissions to C:\Documents and Settings\All Users\Application Data\INNOVYZE directory or the ini files (H2OSM.ini, H2OSW.ini, H2OWR.ini, HNET400.ini, INFOSM.ini, INFOSW.ini, or INFOWR.ini) on the client machine.

4.2.2 To Check-Out a License, perform the following procedures:

STEP 1. Type in the name of the license server and click Query. A list of all available software licenses and seats available should appear in the "Available License in the License Server:" section.
STEP 2. Click on the license to be checked out. If the Number of Available Seats is zero, the license cannot be checked out until a license is checked in or more licenses are added by the server administrator.

STEP 3. Choose to check-out the license Per Session or Per Day.

STEP 4. If “Per Day For” is selected, specify for how many days in the box to the right.
STEP 5. Click the “Check Out License” button.

4.2.3 To Check-In a License, perform the following procedures:
STEP 1. Click the “Check in Active License” button. (The details of licenses currently in use are listed in the “Checked Out License Detail” section of this dialog box.)
STEP 2. The user can only check-in license that has been checked out Per Day. The license will be automatically checked-in with the Per Session option.
## Available License in the license server:

<table>
<thead>
<tr>
<th>Product</th>
<th>Active</th>
<th>Checked Out</th>
<th>Serial</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Info...</td>
<td>Yes</td>
<td>Yes</td>
<td>YMD10E</td>
<td>both Water and Sewer</td>
</tr>
<tr>
<td>Info...</td>
<td>Yes</td>
<td>No</td>
<td>YMD505</td>
<td></td>
</tr>
<tr>
<td>Info...</td>
<td>Yes</td>
<td>No</td>
<td>YMD405</td>
<td></td>
</tr>
<tr>
<td>Info...</td>
<td>No</td>
<td>No</td>
<td>YMD405</td>
<td></td>
</tr>
</tbody>
</table>

### Check Out Method
- **Per Session**
- **Per Day For** 1 Days
SECTION 5 – TRANSFERRING LICENSE FROM ONE SERVER TO ANOTHER

5.1 Transferring License from One Server to Another
If a license needs to be transferred from one server to another, the licenses should first be deactivated. The deactivation key allows the license to be reactivated on another server.

![Diagram](image)

**NOTE:** If you have not installed INNOVYZE FLOATING SERVER MANAGER on your new server, you must do it before STEP 2 (see Section 2). You are required to perform step 1 on the existing license server and then follow steps 2 and 4 on the new license server.

Figure 5.1 Transferring a Floating Seat License to Another Server
SECTION 6 – UNDERSTANDING THE LICENSE RENEWAL PROCESS

6.1 Understanding the License Renewal Process

Innovyze provides updates, upgrades and product support for no fees for the period of one year. During the first year, customers are entitled to: 1) Access to technical support. 2) Product updates (approximately released once a month) 3) Version upgrades (major updates such as when ESRI updates ArcGIS or when Autodesk updates AutoCAD) 4) the ability to transfer a license from one computer to another computer (or from one server to another server for a floating license). After the first year, the Annual Maintenance Agreement (subscription program) should be renewed. Major benefits to renewing the agreement are upgrades to the software, reduced costs, and periodic updates. The license renewal process is a simple process and can be done through the online licensing system as shown in Figure 6.1 and 6.2 Scenario of this section.

---

**Figure 6.1** Floating Seat License Renewal Process

**NOTE:** You are required to perform steps 2, 3, and 4 on the existing license server
6.2 Scenario: Renewing Your License

If the annual maintenance is current but the keys are not up to date, the following instructions will renew the CD and License key:

**STEP 1.** Locate the Floating Seat License Manager which has the existing floating seat license(s).

**STEP 2.** From the Floating Seat License Manager, highlight the license needs to be renewed. The user does not need to check the license(s) back in for the renewal process.

![Floating Seat License Manager](image)

**STEP 3.** Set the *REQUEST LICENSE KEY ON-LINE FOR* dropdown menu to “Renewal” and click on the GO button to open the Internet browser and load the Innovyze *REQUEST LICENSE ONLINE* webpage.

**STEP 4.** After submitting the renewal request, the online license activation system will load a renewal CD key and License Key on the webpage and a confirmation email will be sent to the registered email address.

**STEP 5.** Past the set of renewal keys on the *INNOVYZE FLOATING SEAT LICENSE MANAGER* dialog box and click on the APPLY button.

**NOTE:** Do not forget to renew your Annual Maintenance Agreement (subscription program) to take full advantage of future enhancements, updates, upgrades, and technical support.
SECTION 7 – UNDERSTANDING THE LICENSE DEACTIVATION PROCESS

7.1 Understanding the License Deactivation Process
Transferring an existing floating seat license to another server requires a deactivation key. Once the license has been deactivated, the current key may not be used again. When a new license key is requested, the new keys will be displayed on the webpage and a confirmation email will be sent to the registered email address. If the software is being reinstalled, no deactivation key needs to be generated and it requires the latest CD key, serial number and license key sent. To perform the deactivation process, please follow the instructions provided on the 7.2 Scenario of this section.

NOTE: Please note that we request a Deactivation Key when transferring Floating Seat Licenses between servers.

Figure 7.1 Floating Seat License Deactivation Process
7.2 Scenario: Deactivating Your Existing Floating Seat License

**NOTE:** The following installation needs to be done on your server. If you are a server administrator follow the instructions below. Otherwise, you must contact your server administrator to perform the following installation and/or deactivate your existing floating license from the INNOVYZE FLOATING SEAT LICENSE MANAGER on your server.

STEP 1. Locate the Floating Seat License Manager where the existing floating seat licenses are installed.

STEP 2. Deactivate the existing floating seat license by generating a Deactivation Key:

   STEP 2a. From your Floating Seat License Manager, highlight the license that you are deactivating. Make sure that the number of seats matches with the number of available seats for the license. If not, you need to contact your user(s) to check the license(s) back in.

   ![Innovize Floating Seat License Manager](image)

   STEP 2b. Click on the Deactivation button at the bottom of the Floating Seat License Manager to get to the Deactivation dialog.

   STEP 2c. Once you are sure you want to deactivate, click on the “Deactivate License” button. You will be prompted one last time before your license is deactivated on the current machine.
STEP 2d. Submit the Deactivation Key via online.
SECTION 8 – UNDERSTANDING THE LICENSE UPGRADE OPTION AND PROCESS

8.1 Understanding the License Update Option and Process
To upgrade the floating license, a new set of keys (serial number and CD key) should be issued and registered. Once applied to the Innovyze Floating Seat License Manager, user licenses will automatically be upgraded upon check out. The license upgrade process is simple and done through the online licensing program as showed in Figure 8.1. To upgrade your existing license, please follow the instructions provided on the 8.2 Scenario of this section.

Figure 8.1 Floating Seat License Upgrading Process (applying an upgrade license on the same license server)
A new set of keys can also be used to activate a new license on another server. To activate your upgrade license on another server, generate a deactivation key and submit it online. If this is the upgrade case, please follow the instructions provided on the 8.3
Scenario of this section. This license upgrade process can be done through the online licensing system as shown in Figure 8.1.1

**Figure 8.1.1** Floating Seat License Upgrading Process (applying an upgrade license on another license server)
8.2 Scenario: Upgrading Your License on the Same License Server

To upgrade the existing license, please follow the instructions below.

**NOTE:** The following installation needs to be done on the server. A server administrator should follow the instructions below. Otherwise, contact the server administrator to perform the following installation and/or upgrade your existing floating license from the INNOYZE FLOATING SEAT LICENSE MANAGER on the server.

**STEP 1.** Locate the Floating Seat License Manager, which has the existing floating seat license(s).

**STEP 2.** Select the license that needs to be upgraded in the Floating Seat License Manager. The user does not need to check the license(s) back in for the upgrade process.

**STEP 3.** Replace the existing serial number and CD key with the upgrade serial number and CD key.

**STEP 4.** Set the REQUEST LICENSE KEY ON-LINE FOR dropdown menu to “Upgrade” and click on the GO button to open and load the Innovyze REQUEST LICENSE ONLINE webpage.
STEP 5. After submitting the license request, the online license activation system will automatically load a renewal CD key and License Key on the webpage and a confirmation email will be sent to the registered email address.

STEP 6. Paste the upgrade license key on the INNOYZE FLOATING SEAT LICENSE MANAGER dialog box and click on the APPLY button.

STEP 7. Finally, install the Innovyze product(s) using the provided software download from the Innovyze Website. After the installation has been completed, Users have the capability of checking-in and checking-out a floating seat license from the server up to license seat cap. To find out more information about how to check out the license(s), please read the Floating License Server Users Guide. To install the Innovyze product(s), perform the following procedure:

STEP 7a. From the client computer, login with administrator rights.
STEP 7b. If the Innovyze product needs to be reinstalled (it is recommended that the previous installation is uninstalled) or installed on the client computer, please do so now.

STEP 7c. From the LICENSE OPTIONS dialog box as shown below, check on the “Floating License” radio button.

STEP 7d. In the FLOATING LICENSE SERVER ENTRY dialog box, specify the location of the Innovyze Floating License Server by clicking on the “Browse” button or typing the name or IP address of the server where the Innovyze Floating License Server is installed.
STEP 7e. In the SETUP OPTIONS dialog box, check on the “Local Stand-alone installation (standard)” radio button. The Local Stand-Alone option installs both shared files and client machine specific files in the client computer. It is recommended since the Central Repository option installs example files and client computer specific files in the client computer, then installs the common files to a central location. If the administrator updates the central repository but forgot to update the client computer, it would cause the program fail. Also, if a user wants to use a different version, there would have to be version management between users. Most customers use the Local Stand-alone option.
STEP 7f. Finally, the INNOVYZE PRODUCT LICENSE dialog box will appear on the screen as shown below.
STEP 7g. After completing the installation, check if the client computer is correctly configured: 1) if the client machine uses Windows XP SP 2, either disable Windows Firewall or open port 5367. This port is required for client machines and the server to communicate. 2) users need to have read/write/modify permissions to C:\Documents and Settings\All Users\Application Data\INNOVYZE directory or the ini files (H2OSM.ini, H2OSW.ini, H2OWR.ini, HNET400.ini, INFOSM.ini, INFOSW.ini, or INFOWR.ini) on the client machine.
8.3 Scenario: Upgrading Your License on Another License Server

To activate the upgrade license on another INNOVYZE FLOATING LICENSE MANAGER deactivate the existing license, that is being upgraded.

To upgrade the existing license on another license server, follow sections 8.3.1 and 8.3.2:

8.3.1 Deactivate Your Existing Floating Seat License

**NOTE:** The following installation needs to be done on the server. A server administrator should follow the instructions below. Otherwise, contact the server administrator to perform the following installation and/or upgrade your existing floating license from the INNOVYZE FLOATING SEAT LICENSE MANAGER on the server.

STEP 1. Locate the Floating Seat License Manager, which has the existing floating seat license(s).

STEP 2. Deactivate the existing floating seat license by generating a Deactivation Key:

   **STEP 2a.** From the Floating Seat License Manager, highlight the license that is being deactivated. Make sure that the number of seats matches with the number of available seats for the license. If not, contact the user to check the license back in.

   **STEP 2b.** Click on the Deactivation button at the bottom of the Floating Seat License Manager to get to the Deactivation dialog.
STEP 2c. Click on the “Deactivate License” button. There will be one last before the license is deactivated on the current machine.

![Deactivate License dialog box](image)

STEP 2d. Submit the Deactivation Key via online.

![Deactivate License dialog box with key](image)

STEP 3. If the FLOATING SEAT LICENSE MANAGER is installed on the server, launch it and go to STEP 5. If the FLOATING LICENSE SERVER MANAGER has not been launched on the server yet, launch it. To find out more information about how to install the FLOATING SEAT LICENSE MANAGER, please read the Floating License Server Users Guide. To install the FLOATING SEAT LICENSE MANAGER on your server, perform the following procedure:

STEP 3a. Turn on the machine and start Windows. Close any other applications that are currently running. This installation **REQUIRES A SYSTEM REBOOT** at the
end of the installation process for this software to work properly. Please be prepared to do so at the end of the installation wizard.

STEP 3b. Launch the installer from the download link provided. Follow the on-screen instructions for system specific information.

STEP 3c. The system **MUST REBOOTED** immediately following the installation program. Failure to do so will prevent certain clients from being able to access the system.

STEP 3d. After reboot, from the START menu, navigate to **PROGRAMS** and then go to **INNOVYZE FLOATING LICENSE SERVER** and launch **FLOATING LICENSE SERVER MANAGER**.

STEP 3e. The **ABOUT** dialog box should appear as shown below. The Serial Number, CD Key and Hardware Identification Key should appear in the **ABOUT** dialog box.

![Innovyze Floating Seat License Manager](image)

STEP 3f. Set the **REQUEST LICENSE KEY ON-LINE FOR** dropdown menu to **ACTIVATION** and click on the **GO** button to open the Internet browser and load the Innovyze **REQUEST LICENSE ONLINE** webpage.
STEP 3g. Please verify the Serial Number and the CD Key and then fill in the email address and telephone number. Finally, click on the SUBMIT button to send a request to obtain the License Key. The new license key will be displayed on the webpage and a confirmation email will be delivered to the registered email address.

STEP 3h. Open the licensing ABOUT dialog box (see Step 6 above) and copy the License Key from confirmation email or REQUEST LICENSE ONLINE webpage and paste it in the LICENSE KEY field. Finally, click on the APPLY LICENSE CHANGES.
button to complete the activation process and close the ABOUT dialog box.

STEP 3i. The INNOYZE FLOATING SEAT LICENSE MANAGER dialog box now appears on the screen as shown below.
8.3.2 Activate Your New Upgrade Floating Seat License

**NOTE:** The following installation needs to be done on your server. If you are a server administrator follow the instructions below. Otherwise, you must contact your server administrator to perform the following installation and/or insert the new upgrade floating license into the FLOATING SEAT LICENSE MANAGER on your server.

STEP 1. In the **INNOVYZE FLOATING SEAT LICENSE MANAGER**, click on the NEW button to clear the FLOATING LICENSE INFORMATION area. Fill in the new Serial Number and CD key.

[Image of License Manager window]

STEP 2. Set the REQUEST LICENSE KEY ON-LINE FOR dropdown menu to ACTIVATION and click on the GO button to open the Internet browser and load the Innovyze REQUEST LICENSE ONLINE webpage.

STEP 3. After receiving the License Key, click on the APPLY button of the INNOVYZE FLOATING SEAT LICENSE MANAGER dialog box to activate the product. Repeat STEP 1 and STEP 2 to add additional Innovyze products.
STEP 4. Finally, install the Innovyze product(s) using the provided software download from the Innovyze Website on the client computer. After the installation has been completed, Users have the capability of checking-in and checking-out a floating seat license from the server up license seat limit. To find out more information about how to check out the license(s), please read the Floating License Server Users Guide. To install the Innovyze product(s), perform the following procedure:

STEP 4a. From the client computer, login with administrator rights.

STEP 4b. If the Innovyze product needs to be reinstalled (it is recommend that the previous installation is uninstalled) or installed on the client computer, please do so now.

STEP 4c. From the LICENSE OPTIONS dialog box as shown below, check on the “Floating License” radio button.
STEP 4d. In the **FLOATING LICENSE SERVER ENTRY** dialog box, specify the location of the Innovyze Floating License Server by clicking on the “Browse” button or typing the name or IP address of the server where the Innovyze Floating License Server is installed.
STEP 4e. In the SETUP OPTIONS dialog box, check on the “Local Stand-alone installation (standard)” radio button. The Local Stand-Alone option installs both shared files and client machine specific files in the client computer. It recommended since the Central Repository option installs example files and client computer specific files in the client computer, then installs the common files to a central location. If the administrator updates the central repository but forgot to update the client computer, it would cause the program fail. Also, if a user wants to use a different version, there would have to be version management between users. Most customers use the Local Stand-alone option.

STEP 4f. Finally, the INNOVYZE PRODUCT LICENSE dialog box will appear on the screen as shown below.
STEP 4g. After completing the installation, check if the client computer is correctly configured: 1) if the client machine uses Windows XP SP 2, either disable Windows Firewall or open port 5367. This port is required for client machines and the server to communicate. 2) users need to have read/write/modify permissions to C:\Documents and Settings\All Users\Application Data\INNOVYZE directory or the ini files (H2OSM.ini, H2OSW.ini, H2OWR.ini, HNET400.ini, INFOSM.ini, INFOSW.ini, or INFOWR.ini) on the client machine.